# **Tenant Scrutiny Board - Involving Tenants to Improve Council Housing Services**

# What is the Tenant Scrutiny Board?

Made up of Tenants and Leaseholders the Board challenges policies and performance to ensure that Leeds City Council provides a high quality housing service that retains tenants at the heart of the organisation





## How does the Tenant Scrutiny Board make a difference to Council Housing services?

#### It aims to:

- keep tenants and Leaseholders at the heart of the services by finding out what they want.
- help 'quality control' the work of Housing Leeds, including being involved with reality checks and mystery shopping.
- improve the performance of day to day services, and satisfaction.
- achieve the best possible value for money.

Further details about how the board represents you and the minutes of previous meetings can be found at www.XXXXXXXX

### **Get Involved**

To find out how you can support the Board, or apply to be a Board member email us direct at tenant.scrutiny@leeds.gov.uk



